

PRIVACY POLICY

1. INTRODUCTION

At Condor Real Estate development LLC (referred to as “Company,” “we,” “us,” or “Condor Developers”), we prioritise your privacy and are fully committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, store, and protect your personal data in compliance with the privacy laws and regulations of Dubai, United Arab Emirates. Our goal is to ensure that your personal data is handled securely and responsibly.

If you have any questions about this policy or need further clarification, please contact us using the information provided in the "**How to Contact Us**" section below.

2. SOURCES OF YOUR PERSONAL DATA

We collect your personal data from several sources (collectively referred to as “Platforms” in this policy). These sources include, but are not limited to:

- **Condor Real Estate development LLC Websites:** Websites created and operated by Condor Real Estate development LLC, including our main site and microsites within third-party platforms (such as Facebook, Instagram, or Twitter).
- **Electronic Communications:** Emails, text messages, and other forms of electronic communication between you and Condor Real Estate development LLC.
- **Mobile Applications:** Condor Real Estate development LLC' mobile apps or apps developed by third-party partners.
- **Customer Service:** Interactions with our customer service teams via phone, chatbot, WhatsApp, email, or other channels.
- **Registration Forms (Online/Offline):** Data collected via online forms, surveys, printed forms, or questionnaires through our events, contests, or property stands.
- **Advertising Interactions:** Your engagement with Condor Real Estate development LLC' advertisements or partner ads on our website, emails, whatsapp, social media, events, portals or apps.
- **Career Portals:** Data collected through our recruitment portal for job applications.
- **Data We Create:** Information generated when you interact with our services or during your relationship with Condor Real Estate development LLC and it's subsidiaries.
- **Third-Party Data Sources:** Data from social media networks, marketing agencies, third-party agents, brokers, and promotional partners (e.g., Bayut, Property Finder, Dubizzle), or from public sources and other companies acquired by Condor Real Estate development LLC.

3. WHAT PERSONAL DATA WE COLLECT AND HOW WE USE IT

Personal Information

Condor Real Estate development LLC may collect personal information from users through various methods, such as when users visit our website, register for services, subscribe to newsletters, complete forms, events or participate in other activities and services we provide. Personal information we collect may include your name, email address, phone number, and other details as necessary. While users may visit our website anonymously, providing personal information is required for certain site features and services. We only collect personal data if it is voluntarily submitted by users. If users choose not to provide this information, they may be unable to engage with some site features.

Non-Personal Information

We may also gather non-personal information from users during their interactions with our website. This may include details such as the type of browser used, the user's device, the operating system, and other technical data related to their method of connecting to our site, like

the Internet service provider. This information is used to improve the performance and functionality of the site.

Cookies

Our website may use "cookies" to enhance the user experience. These cookies are small files stored on your device to keep records and sometimes to track information about your site usage. Users can set their browser to refuse cookies or alert them when cookies are used. However, please note that some features of the site may not work correctly if cookies are disabled.

How We Use Your Information

Condor Real Estate development LLC may use the personal information we collect for the following purposes:

- **To Enhance Customer Support:** Information provided by you helps us respond to your enquiries and support requests more effectively.
- **To Personalise Your Experience:** We may use aggregated information to better understand how users interact with our website and services, allowing us to customise and improve offerings.
- **To Improve Our Website:** Feedback from users may be used to make adjustments to our services and improve the user experience.
- **To Communicate with You:** We may use your email address or phone number to send updates regarding your transactions, enquiries, or other services. If you choose to subscribe to our mailing list, you may receive occasional company updates, news, or promotional material. You can unsubscribe from these emails at any time by following the instructions provided in each email.

4. DISCLOSURE OF YOUR PERSONAL INFORMATION

Sharing Your Information

Condor Real Estate development LLC does not sell, rent, or trade personal information to third parties. However, we may share your data within our organisation or with trusted external partners, such as affiliated companies or service providers, to facilitate our business operations. This may include the transfer of personal data to countries outside of the United Arab Emirates. In such cases, we ensure that appropriate safeguards are in place to protect your privacy.

We may also share aggregated, non-personally identifiable information with our business partners and advertisers to improve our services and offerings. This aggregated data will never include any personal information that could identify you individually.

In compliance with Dubai laws, Condor Real Estate development LLC may be required to disclose personal information to governmental or regulatory authorities when necessary to meet legal obligations, protect our rights, or comply with law enforcement requests.

5. DATA SECURITY AND RETENTION

We implement appropriate technical and organisational security measures to protect your personal data from unauthorised access, use, alteration, or disclosure. We will retain your data only as long as necessary for the purposes outlined in this policy, or as required by Dubai law.

6. YOUR RIGHTS

Under Dubai law, you have rights regarding your personal data, including the right to:

- Access your personal data and request copies.

- Correct inaccuracies in your data.
- Request the deletion of your data under certain circumstances.
- Withdraw your consent to processing (where applicable).

To exercise these rights, please contact us via the details provided in the "**How to Contact Us**" section.

7. CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify or update this Privacy Policy at any time. Any significant changes will be communicated to you via our website or other appropriate means. We encourage you to review this policy periodically to stay informed of any updates.

8. HOW TO CONTACT US

If you have any questions, concerns, or requests related to this Privacy Policy or your personal data, please reach out to us at: hello@condordevelopers.com .com

We are committed to resolving any enquiries or concerns promptly and in accordance with applicable laws and regulations.

By using Condor Real Estate development LLC' services or engaging with our platforms, you acknowledge that you have read and understood this Privacy Policy.